

# Your quick reference guide to sell Europcar via Amadeus

## Acrrs code

Category		Type	Transmission/Drive		Fuel/AirCondition (A/C)		
M	Mini	B	2-3 Door	M	Manual Unspecified Drive	R	Unspecified Fuel/Power A/C
N	Mini Elite	C	2/4 Door	N	Manual 4WD	N	Unspecified Fuel/Power No A/C
E	Economy	D	4-5 Door	C	Manual AWD	D	Diesel A/C
H	Economy Elite	W	Wagon/Estate	A	Auto Unspecified Drive	Q	Diesel No A/C
C	Compact	V	Passenger Van	B	Auto 4 WD	H	Hybrid A/C
D	Compact Elite	L	Limousine	D	Auto AWD	I	Hybrid No A/C
I	Intermediate	S	Sport			E	Electric A/C
J	Intermediate Elite	T	Convertible			C	Electric No A/C
S	Standard	F	SUV			L	LPG/Compressed Gas A/C
R	Standard Elite	J	Open Air All Terrain			S	LPG/Compressed Gas No A/C
F	Full Size	X	Special			A	Hydrogen A/C
G	Full Size Elite	P	Pick up regular Cab			B	Hydrogen No A/C
P	Premium	Q	Pick up Extended Cab			M	Multi Fuel/Power A/C
U	Premium Elite	Z	Special Offer Car			F	Multi Fuel/Power A/C
L	Luxury	E	Coupe			V	Petrol A/C
W	Luxury Elite	M	Monospace			Z	Petrol No A/C
O	Oversize	R	Recreational Vehicle			U	Ethanol A/C
X	Special	H	Motor Home			X	Ethanol No A/C
		Y	2 Wheel Vehicle				
		N	Roadster				
		G	Crossover				
		K	Commercial Van/Truck				

## Europcar Information and Help Pages

- [Europcar Denmark Information Guide](#) GGCAREPDK
- [Europcar General Information Guide](#) GGCAREP
- [Europcar Help Line](#) GGCAREPHELP
- [Europcar Location Listing \(e.g. Hamburg\)](#) CLEPHAM
- [Europcar Location Policy \(e.g. Paris Orly Airport\)](#) GGCAREPORY
- [Europcar Fleet by Location \(e.g. Madrid Airport\)](#) CPOEPMAD/VEH

## Amadeus Cars Transaction Codes

- Car List CL
- Car Policy CPO
- Car Availability CA
- Car Rate Features CR
- Car Sell CS
- Car Voucher display CVD
- Car Voucher Print CVP/S\_/\_VV-FULL CREDIT/BN-C00000/ET  
(BN=IATA or CD and decides who receive the Invoice)
- Retrieve Segment Info RTSVCC

## Optional Information

- /CD- Corporate/Contract number /CD-12345678
- /ID- Customer/Driver Identification number /ID-12345678
- /FT- Passenger Frequent Traveller number /FT-LH12345678
- /VT- Vehicle Type /VT-\*V (Vehicle Type e.g. Passenger Van)
- /DO- Drop off location code /DO-MAD
- /DEL-Delivery (structured format) /DEL-A1-Company name address-CI-  
City-CO-DK-ZP-Zip code-PH-Phone  
number to customer
- /COL-Collection (structured format) /COL-same as the above structure
- /SI- Information/wishes (max 25 characters) /SI-prefer green car
- /BR- Billing reference (max 15 characters) /BR-project green4u

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### /SQ- Special Equipment

- |                                |                                |  |     |
|--------------------------------|--------------------------------|--|-----|
| Navigation system:             | NVS (alternatively NVI or NAV) |  |     |
| Winter tyres:                  | STR                            | Snow chains:                           | SNO |
| Child seat (baby 0-12 months): | CSI                            | Child seat (1-3 years):                | CSB |
| Child seat (4-7 years):        | CST                            | Child booster seat (less than 135 cm): | CBS |

## Modifications

- Modify Car Type in Segment 2 2/VT-IDMR
- Modify Pick up and Return Date in Segment 22/DT-10JUL-15JUL
- Modify Return Date in Segment 2 2/DD-19JUL
- Cancel Segment 2 XE2

## Find city office

- >CLEP... (lata code for the city ex STO)
- >GGCAREPOFFAPT Lists all city offices in each country
- >GGCAREPXXX.700 (XXX=lata code for the nearest airport ex. CDG for Paris)

## Car Availability and Single Company Rate Display (\*)

### With Air Segment

Europcar  
Code  
**CAEPS2/CD-12345678**  
Car Segment  
Availability number  
← Mandatory ← → Optional →

### Without Air Segment

Europcar Code Pick-up Date Pick-up Time  
**CAEPMADC0112SEP-15SEP/ARR-1800-1800/CD-12345678**  
Car Availability Pick-up Location Code Return Date Return Time  
← Mandatory Information → ← Optional →

## Car Rate Features Display & Car Sell from Car Availability Display

- Car Rate Features Display for car and rate line 1 CR1
- Re-display of previous Car Availability Display CA
- Car Sell of car and rate in line 1 CS1

## Direct Sell (\*)

### With Air Segment

Europcar Code Vehicle Category Supplementary Information  
**CSEPS2/VT-SDMR/ID-12345678/SI-Prefer Volkswagen**  
Car Sell Segment number Customer/Driver  
Identification Number  
← Mandatory Information → ← Optional Information →

### Without Air Segment

Europcar Code Pick-up Date Vehicle Category Arrival Train Number Corporate/Contract Number  
**CSEPFAC5012SEP-3/VT-SDMR/ARR-1800-IC123/RT-1800/CD-12345678**  
Car Sell Pick-up Rental Arrival/Pick-up Return Time  
Location Code e.g. Frankfurt RRS Duration Time  
← Mandatory Information → ← Optional → ← Mandatory → ← Optional →

(\*) If no Corporate / Contract Number or Rate Code is specified in the entry, Europcar will return the best available rate, even without the RC-Best entry.



## Europcar Coverage Terminology

Europcar offers different coverage types and levels to its customers. All Europcar rates include Third Party Liability insurance (maximum coverage amount may vary by country but will always comply with minimum legal requirements of the renting country). Additional coverage may also be included in the basic rental rate, may be mandatory with an additional charge, or is available as optional coverage with a supplementary cost.

- CDW - Collision Damage Waiver covers accidental damage to the rental car (excess amount may apply).
- THW - Theft Waiver covers loss of or damage to the rental car when caused by theft (excess amount may apply).
- LDW - Loss & Damage Waiver covers acciden-

tal damage and loss of or damage to the rental car when caused by theft (excess amount may apply).

- CDW/THW/LDW Excess amount - The amount for which the renter remains liable, even when additional coverage is included, is mandatory or has been purchased. The Excess amount may vary by country and / or vehicle. Additional coverage to reduce or waive the Excess amount may be available in some countries.
- PAI - Personal Accident Insurance covers death of the driver or passengers of the rental car while with the vehicle as well as permanent total disability of the driver or passengers. Partial disability will result in proportional reduction of the insured sum, whereas minor disabilities in some circumstances may lead to no payment.

## Contact Information

Questions concerning reservations

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